



You heard it here first!



"ManuCRAPturing"

A kitchen sink garbage disposal was purchased to replace one that was a mere 3 years old. The replacement was installed and hard wired by a very competent steamfitter/electrician but unfortunately after the installation it would not shut off. The company it was purchased from was happy to replace it and issue a call tag to pick up the old one when it was ready. The second replacement was installed and it had the same safety issue; not shutting off after it was activated. The company it was purchased from advised us that the product would be pulled from their shelves until this safety issue had been resolved and would send another replacement after the problem had been fixed. The certified unit was received and installed. After installation the unit experienced the same issue and would not shut off after the switch was activated. The supplier was alerted to the situation again. The competent steam fitter took apart the unit and found that the on/off switch (mechanical) was sticking and all that was needed was a dab of grease to solve this problem; this information was shared with them and they sent another new unit.

After 6 new garbage disposals, 6 installations, 6 removals, 6 returns, 6 months without use of the kitchen sink, hours on the phone reconstructing the situation to a new customer rep before getting in touch with a supervisor, never being the same person because extensions and emails are not given out to the consumer and hours of missed days of employment, the competent steamfitter took the last replacement apart, fixed the problem and the lady of the house was finally happy except for the burning disappointment she felt for the big, corporate, profit, driven manufacturers today.

Like all businesses, profit is a necessity to stay in business. We feel, it should not be the main focus in running a business, but a reward for doing things right; profit is a part of the equation not the sole answer.

We hope you enjoy doing business with us, feel comfortable trusting your reputation to us and think that we are fair, but most of all, find that dealing with us is "More than just a cold transaction." Thank you for your continued support.

Electron Top's New World Dictionary of the American Language

ManuCRAPturing (man'yoo-krap'cher'ing) v. the making of inferior goods, products and articles as inexpensively as possible without regard for: a company's reputation, reliability and longevity of use of products produced, inconvenience to all parties involved in the handling, sale and use of the product. 1. disregard for any party involved in: the use of poor quality manufacturing, of or relating to inconvenience and costs associated with replacement and lack of use and/or reliability. 2. neglect related to all concerns of garbage production; aside from profit. 3. greed. 4. not concerned with or lacking of interest in the perpetuation of a supporting industry 5. disgraceful disregard for others including those members of groups or industries supporting and utilizing the particular products.

Kimmy 2016

Just a thought

"It takes a lot less time and effort to do a job right than to do it wrong!"

"Keep in Touch!"

Happy Mothers Day - May 2016

Clear, Concise & To The Point

Sometimes WE get inundated with updates, price increases or new information. Time doesn't always allow us the opportunity to gracefully compose this information, so ... here it is ... "CLEAR, CONCISE & TO THE POINT."

OE16 Med Grey

OE16 Med Grey binding and wire-on had been discontinued for sometime but is now available again.

1999-03 Mercedes CLK 320 & 420

It is necessary to replace the window gasket when the top is replaced. We supply this gasket for \$50 list or you can get it from your local dealer.

"The VW Beetle is here!"

The Volkswagen Beetle convertible top, which has eluded us for some time, is now available. It fits the 2003-2010 Power Frame model and our stock number is VW7841. WE had been testing this top for some time and are very pleased with the end result; it looks and fits beautiful. As with many of the new convertibles there are OEM parts that cannot be reproduced but are needed for the replacement top. This stands true with the Beetle. WE will require the complete rear window frame with brackets in order to produce the new top. WE have inventory of the necessary window frames and can offer a core charge on them to save time. List price in SG11 (Blk/Blk Sonnend) is \$1540.00 and the core charge, which will be refunded when the OEM rear window frame and brackets are returned, is \$350.00 wholesale. The Factory original material is German Sonnenland which list price is \$1840.00 in GR11 & GR61.

"Keeping in Touch" and "Keeping it Simple!"

It is perplexing that in our supposed "Go Green" society we purchase costly products that contain harsh chemicals and/or create unnecessary waste when more simplistic, less costly solutions may be available. Clearly advertising convenience works better than thinking simply. Not to mention keeping inventory of all these uni-taskers can be a never ending task.

That being said we are starting a new "Keeping it Simple" portion of our newsletter and welcome your suggestions. BBQ cleaning made simple and effective. Completely cover the grills of your BBQ with the *shiny* side of aluminum foil making sure the aluminum foil overhangs so that when you close the cover it holds the foil down. Turn all burners on high. You will see a lot of smoke. When the smoke stops let it continue for a little while longer. Uncover and you will see white ash which can easily be brushed off.

Electron Top Mfg.

(800) 221-4476 (718) 846 7400



E-Mail: info1@electrontop.com or kimmy@electrontop.com

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Our Mom, *Kitty Strauss*

Mothers Day 2016

May is a special time to honor all Mothers. Mothers are angels and ours was no exception. She was always there for us and never asked us for anything in return. This month's "Keep in Touch" is dedicated to all Moms for their unselfishness and loving ways. Although our Mom is no longer with us (2014) her love and affection, which she gave so freely, is a constant reminder of the incredible person she was.

Thanks Mom

A Mother like mine,
is one of a kind.
My mentor, my Idol and friend.

A loving hand when I'm fearful,
a supportive shoulder when I'm tearful.
A strong foundation for me.

She takes care of me when I'm sick,
and tolerates me when I'm thick.
She makes me feel special inside.

As a child:
She was always there to play,
if I had no one else that day,
but stood back when my friends were around.

I always had homemade lunch,
the things I usually liked a bunch,
except cream cheese on canned date bread.

Although the other kids had Cheetos,
potato chips or Fritos.
I had bananas and pears.

It didn't give me much to trade,
the homemade lunches Mom always made,
but they were healthy, nutritious and natural.

I didn't have much they wanted,
a peach wasn't much to be flaunted.
against twinkies, chocolate or cake.

But a healthy lunch was prepared,
by someone who really cared,
about the well being...of her little girl.

"Keep in Touch!"

Dinner

Mom made me dinner every night,
I'd try to hide vegetables from her sight,
but she'd find them and give me some more.

She insisted "Eat it!" now and then,
"Throw it up, and you'll eat it again!"
when lamb was making me gag.

But I always got dessert,
even when she was a lil' bit curt
about finishing everything on my plate.

A thankless job
And when I was quite young,
everything always got done...
by you know; the Mom of the house.

If I had known then,
how much work there had been,
I might have helped more...without all the fuss.

I might have been more persistent,
and not so resistant,
to lift...a hand...to help.

But Mom, you always said,
"When you have your own bed!
It'll be hard work...24 hours a day!"

It's a thankless job to do,
clean dishes, clothes and bathrooms too!
For those, who really don't notice.

But I'm here to say today,
on your very special day.
"Thank you Mom for all that you've done!"
Kimmy 1997

Mom celebrated her 92nd Birthday
(numerous times) in August 2014
and then passed away quietly a week
later. We could not have been more
thankful to have had her for a Mother.
She lived a blessed life and was a
wonderful example of a fabulous
Mother and selfless human being.
She is dearly missed.

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